May 11, 2020

Greetings,

We hope this letter finds you safe and healthy. We wanted to reach out and let you know what steps we have been taking and policies we will be implementing to keep our workplace safe for our employees and customers.

Currently, we are deep cleaning and painting the entire facility. Every wall, door and door frame will have a fresh coat of paint on it, as well as the pro shop, snack bar, locker rooms, showers, party room, benches, lockers and even the bleachers. The vinyl baseboard and ceiling tiles have been replaced and all the lights and ceiling vents are being cleaned.

Sheet 1 will have a fresh sheet of ice when we are allowed to reopen. The boards surrounding it have been fixed, the yellow kick plate will be replaced and all the glass will be thoroughly cleaned.

We have social distancing signs for the doors, walls and floors. We have 10 wall hand sanitizer units coming to be placed at the two main doors, in the warming area, by the snack bar, in the locker room hallways and on sheet 2. We will also have pump bottles for the tables.

We have purchased an electrostatic backpack spray unit that will disinfect large areas, as well as disinfectant spray bottles that will be used on the counters and skates after each use. We will have one employee designated to constantly spray down benches, railings, bathrooms, vending machines etc and that will be their only job.

The bathrooms and locker rooms will have touch free faucets and soap dispensers to go along with the touch free hand dryers that we already had. The admissions, pro shop, skate rental and snack bar will all have Plexiglas shields to protect the employees and customers.

The main door will be marked as an exit only door. We will have cones with entrance arrow signs directing everyone to the side door for entry. The front doors will have signs requiring the use of facemasks for customers and employees, as well as social distancing requirements. We have ordered washable masks from Bauer for the employees and also disposable masks and gloves, which will be a requirement. Where possible, all doors will be propped open to minimize touch points.

All benches and bleachers will have tape denoting 6 foot markers. We have reconfigured the benches in the warming and have removed some tables to follow the distancing guidelines, and will only have two chairs per table.

We have stanchions with retractable belts to make a queue for the snack bar with a sign marking where to enter. The line will start at the snack bar door and move forward to the counter with 6 foot markers on the floor.
We are trying to be diligent and follow all guidelines to ensure the safety of everyone under these unprecedented times. Please stay safe and know that we are working hard to be ready for the day we can reopen. We miss you all and look forward to seeing you when the time is right.

Warm Regards,

Lisa H Williams

General Manager, Skate Frederick